



COMPANION SYSTEMS
DESIGN • MANUFACTURING
Building Brands that Build Business

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2310, 11 Installation Instructions

1.0 General

- 1.1 These instructions document the installation of the 2310, 11 topper.

2.0 Customer Service

- 2.1 Installation questions concerning this unit can be handled by calling the manufacturer directly. Contact a customer service representative at 801-936-8082 or 800-258-8082.
- 2.2 Limited New Product Warranty
- 2.2.1 Products produced by Companion Systems Inc. (CSI) are covered by warranty.
- 2.2.2 Warranty related claims or questions can be made by calling CSI Customer Service at 801-936-8082 or 800-258-8082.

3.0 Maintenance

- 3.1 Monthly
- 3.1.1 To protect the finish of the unit, wash with soap and water to remove dust, dirt and other debris. Wash and dry the exterior of the unit in a straight motion along the length of the unit. Use a natural chamois or terry cloth towel for drying.
- 3.1.2 Remove all accumulated trash and debris from around the unit.
- 3.2 Biannually
- 3.2.1 Wash and wax the exterior of the unit. Use any name brand liquid or paste automotive wax. They are easy to use and provide excellent protection. Apply the wax in circular motion and finish by wiping in a straight motion along the length of the Product. This results in a uniform drying pattern. After it is applied to one section, move to the next section and let the first area dry (per the wax manufacturer recommendations). Then go back and polish the first area. Continue this process until the unit is completely waxed and polished.

4.0 Transportation and Handling

- 4.1 While transporting, uncrating, and handling, do not set the topper against any obstruction without the appropriate padding
- 4.2 The boxes should be examined when received for any shipping damage. If there is a failure to note damage at the time of delivery the installer will be held responsible for replacement or repair cost.
- 4.3 Remove the packing material on site unless damage has occurred.
- 4.4 When removing the topper from the packing material make sure not to damage the product while cutting off the plastic wrap.

5.0 Instructions

- 5.1 Hardware Included
 - One suction cup
- 5.2 Tools and Supplies
 - Alcohol or similar solvent, house or glass cleaner and rags for preparing ATM for topper installation and cleaning after installation.
 - Pencil or masking tape to mark ATM for topper positioning.

6.0 Installation

- 6.1 General Information
 - 6.1.1 Please refer site configuration questions to the contract administrator of the bank.
- 6.2 Topper Installation
 - 6.2.1 General: **Read entire section on installation before proceeding with the installation.**
 - 6.2.1.1 Clean the top of the ATM using alcohol or similar solvent. This is necessary to ensure that the VHB double stick tape will adhere properly.
 - 6.2.1.2 Position the topper on the ATM. Ensure that the topper will not interfere with the operation of the ATM when it serviced.
 - 6.2.1.3 Mark the position of the topper on the ATM using a pencil or masking tape and remove the topper from the ATM.

- 6.2.1.4 Remove the protective paper from the VHB double sided tape on the bottom of the topper to expose the adhesive.
- 6.2.1.5 Place topper in the position previously marked with the pencil or tape. Press firmly to the ATM to ensure that the topper is secure.
- 6.2.1.6 **Optional – (At the bank’s discretion as this will put permanent holes in the ATM cabinet.)** Locate the self drilling screws in the hardware packet. Open the ATM and inspect the locations where the screws will enter the ATM cabinet. Make sure that there are no wires or other critical items which might be damaged when the screws come through the cabinet. Drive the screws through the bottom of the topper and into the ATM cabinet.

6.3 Finalization

- 6.3.1 Remove and dispose of all packing and construction material.
- 6.3.2 Clean the topper and ATM per the cleaning instructions of this document.

7.0 Revision History

Revision	Date	Description
A	11/14/2002	Initial Release
B	04/04/2008	Modified to ISO format